

Kirklees Safeguarding Adults Board

ANNUAL REPORT 2022-2023

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Introducing our 2022-2023 Annual Report



A Message from Rob McCulloch-Graham Safeguarding Adults Board - Independent Chair

As the Independent Chair of the Kirklees Safeguarding Adults Board, I would like to thank you for your interest in Safeguarding across our communities. I hope this annual report of the partnership serves its purpose of bringing to life the work and efforts of all our services in protecting the lives of our most vulnerable people.

We remain in very difficult and challenging times. We have the continued pressure of a pandemic which refuses to end, a war in Europe, and this coupled with a national economic crisis that is severely impacting locally on our already most challenged communities.

Our public sector and third sector colleagues have been operating at full peak without respite now for over three years, and yet they continue to achieve, serve, and protect.

During the last year the Board has witnessed the efforts made by individual services and jointly as an effective and mature partnership. It has been a very real privilege, to hear from individual practitioners, their stories of the people and families they have safeguarded. These real events within our population make clear the challenges and threats that exist today in our localities. They also evidence an equally real, level of compassion and expertise across our partner agencies.

When we see media reports of abuse against our most vulnerable citizens, anyone would be forgiven for being despondent and fatalistic. What the Board, over the last year, has seen and heard, through reports, audits, and the stories of cases, however, gives us a very real sense of hope and confidence that we are winning the battle. Whilst we might never, eradicate abuse, we are lessening its frequency, and ameliorating the impact of those challenges on our communities.

The report that follows, tells some of that story.

These pressures are not expected to wane in this forthcoming year. We can however take assurance that the commitment, efforts, and determination of our staff, will ensure that safeguarding our most vulnerable people from risk, will remain the business of us all.

Kind regards,

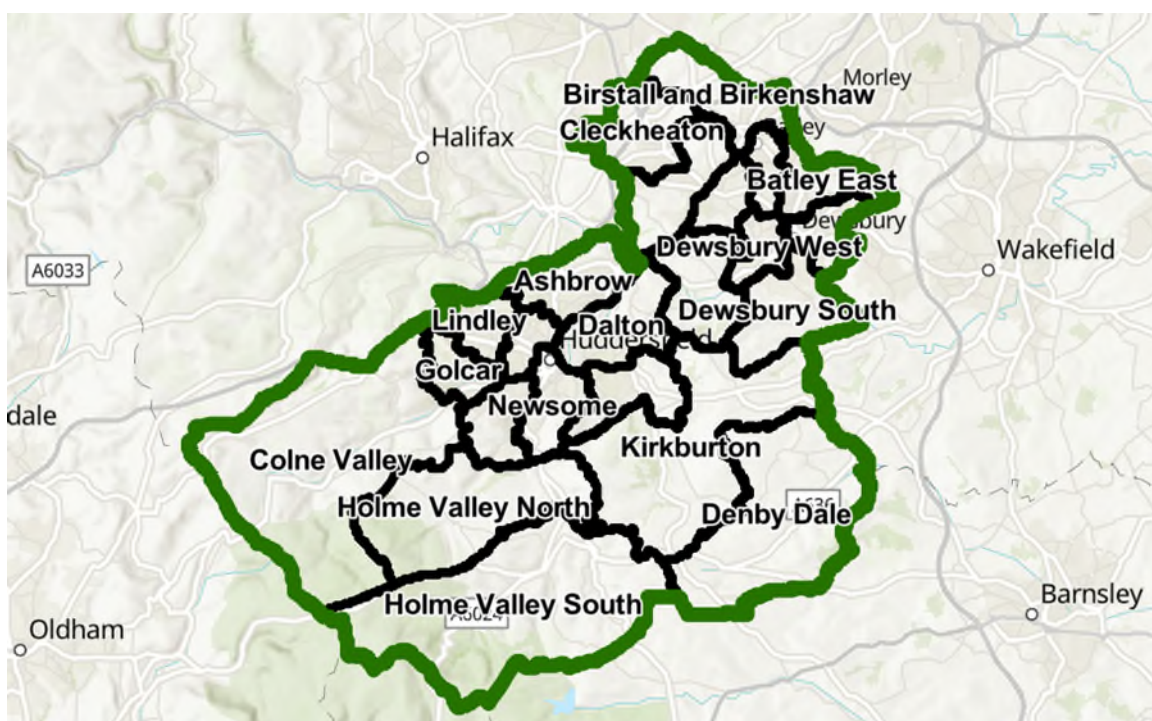
A handwritten signature in black ink, appearing to be 'R. McCulloch-Graham', written in a cursive style.

Rob McCulloch-Graham, Independent Chair

Talking about Kirklees

There are a number of significant factors affecting local health and wellbeing of people living in Kirklees. These include the economic challenges facing the country and the impact on those who are more vulnerable, the increasing numbers of older people and their needs for care and support. 1 in 6 adults in Kirklees are also carers.

Kirklees Council and its partners have two important strategies to respond to these challenges as well as the opportunities available, [The Joint Health and Wellbeing Strategy \(JHWS\)](#) and the [Kirklees Economic Strategy \(KES\)](#). These two strategies set their own priorities and actions. They cover different ground and do different things yet are connected.



At the heart of both is the commitment to achieve a shared aim, that, ‘No matter where they live, people in Kirklees live their lives confidently, in better health, for longer and experience less inequality’.

It aims for people to have control and manage life challenges, be resilient and feel connected to others, and for them to feel safe and included. The Kirklees Safeguarding Adults Board has its Strategic Plan, as required by the Care Act 2014, which takes into account this local background and context.

We're Kirklees



[We're Kirklees](#) is the way Kirklees Council describes the next phase of the journey to change the way it works internally and with people and partners, to make Kirklees an even better place to live, work, visit and invest.

<p>12.2% (53,000) of people in Kirklees live in neighbourhoods among the top 10% most deprived in England (Index of Multiple Deprivation 2019).</p>	<p>14.3% (61,900) of people in Kirklees are income deprived (Indices of Multiple Deprivation 2019).</p>	<p>14.9% (14,300) of people aged 60 and over in Kirklees are income deprived (Indices of Multiple Deprivation 2019).</p>
<p>16.2% (43,608) of people aged 16 to 64 in Kirklees are claiming Universal Credit</p>	<p>There are 24,705 Personal Independence Payments (PIP) cases with entitlement in Kirklees which amounts to 7.1% of people aged 16 and over. In addition, there are 4,030 Disability Living Allowance claimants aged 16 and over (1.2%, Nov 2022).</p>	<p>11.4% (8,818) people of pensionable age claim Attendance Allowance (November 2022).</p>

The vision for Kirklees is to be a district which combines a strong, sustainable economy with a great quality of life - leading to thriving communities, growing businesses, high prosperity and low inequality where people enjoy better health throughout their lives.

The Kirklees Safeguarding Adults Board supports the vision and the shared outcomes, with a key contribution towards the outcome “People in Kirklees live in cohesive communities, feel safe and are protected from harm”.

Our vision and our role

Safeguarding Adults means stopping or preventing abuse or neglect of adults with care and support needs. Adults with care and support needs are people aged 18 and over whose care needs are caused by a physical or mental impairment or illness.

The Kirklees Safeguarding Adults Board (KSAB) brings together the main organisations working with adults at risk including the Local Authority, West Yorkshire Police and NHS Clinical Commissioning Groups, who are statutory partners.

The job of the Board is to make sure that there are arrangements in Kirklees that work well to help protect adults with care and support needs from abuse or neglect. It does this by:

- Assuring itself that local safeguarding arrangements are in place as defined by the Care Act 2014 and statutory guidance
- Assuring itself that safeguarding practice is person-centred and outcome-focused
- Working collaboratively to prevent abuse and neglect where possible
- Ensuring agencies and individuals give timely and proportionate responses when abuse or neglect has occurred
- Assuring itself that safeguarding practice is continuously improving and enhancing the quality of life of adults in its area.

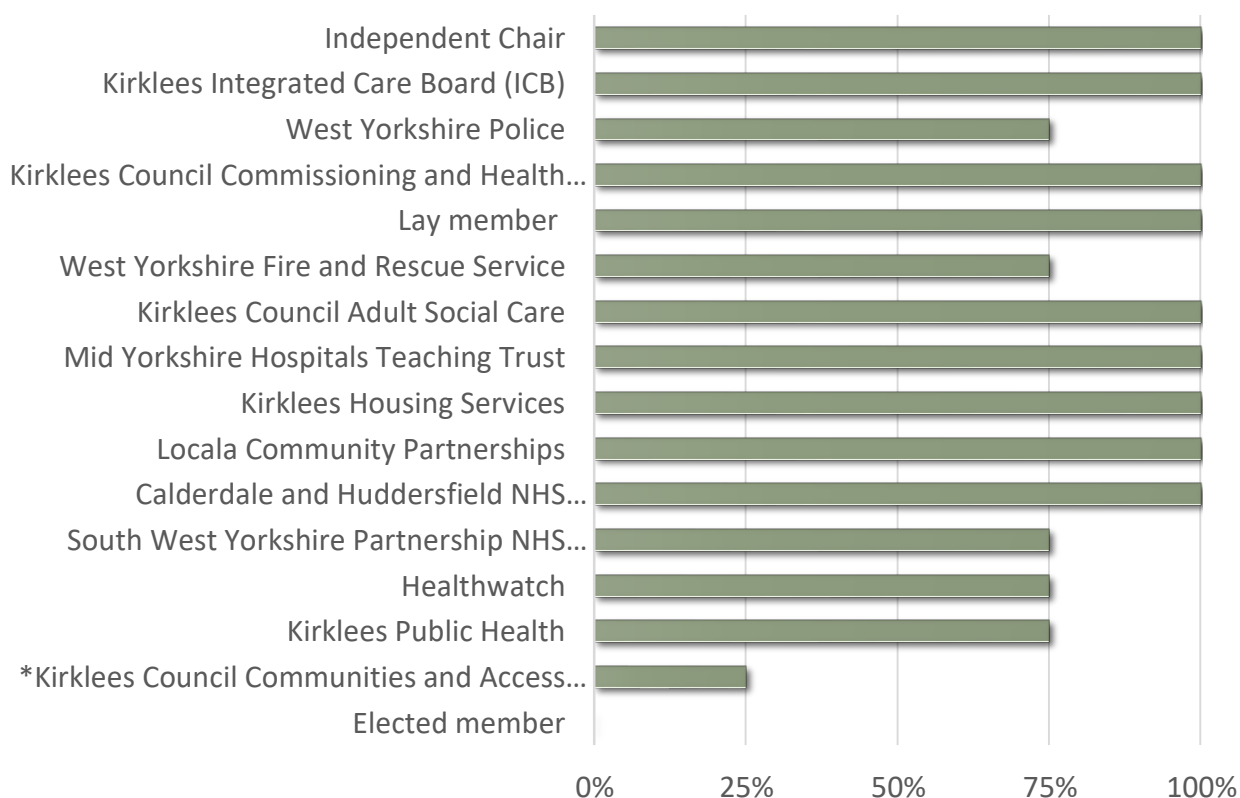
Our vision is 'To work together to take action to keep the people of Kirklees safe from abuse and neglect - putting people at the heart of everything we do'. We will work to the recognised six safeguarding principles:

Empowerment	People being supported and encouraged to make their own decisions and give informed consent
Prevention	It is better to take action before harm occurs
Proportionality	The least intrusive response appropriate to the risk presented
Protection	Support and representation for those in greatest need
Partnership	Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse
Accountability	Accountability and transparency in safeguarding practice

Our members

The Board is made up of senior officers nominated by each member organisation. They are required to sign a membership agreement, which reflects the Board’s constitution, and information sharing agreement. Members have sufficient delegated authority to effectively represent their agency and to make decisions on their agency's behalf. If they are unable to attend meetings for any reason they send, with the chair’s permission, a nominated representative of sufficient seniority.

During 2022 - 2023 the following agencies and organisations were members of the Kirklees Safeguarding Adults Board and recorded the following attendance at meetings:



- Kirklees Council Communities and Access Services Director was invited to become a member of the Board towards the end of the 2022-23 year.

The expectation is that all members attend all meetings and despite continuous, rapid organisational change in all partner agencies, there has been excellent attendance. If for any reason members have been unable to attend their nominated deputy has usually attended. Additional members supporting the work of the Board are:

Kirklees Council Legal Services
 Service Manager - Safeguarding Adults Board
 Deputy Service Manager - Safeguarding Adults Board
 Business Support Manager - Safeguarding Adults Board

Governance and accountability

The Board has overall governance of the policy, practice and implementation for Safeguarding. It also has a key role in promoting the wider agenda so that Safeguarding is seen as a responsibility for everyone.

In accordance with Care Act guidance, the Independent Chair reports quarterly to the Local Authority Chief Executive. The Board also has a formal relationship with the Health and Wellbeing Board to ensure effective accountability of its work.

Individual Board members take responsibility for reporting through their own organisations, including the submission of annual progress reports to their executive management body. This is to ensure that Adult Safeguarding requirements are integrated into their organisation's overall approach to service provision and service development.

Each organisation actively plans and monitors its work around safeguarding, which contributes to evidence for the Board's performance framework and the annual challenge event. The Board calls partners to account for their approach to safeguarding adults through regular reporting.

The Board consistently publishes its minutes. This provides transparency of its actions and achievements. This is one way to increase public awareness of the independent nature of the Board.

We continue to build and develop the work of the Board, the focus being to ensure that the Board and its members are accountable, visible and outward facing. This is greatly assisted through the work of the Vice Chair, a position taken by one of the statutory partners.

The Vice Chair is appointed for a period of 3 years. This ensures consistent leadership across the partnership. In the absence of the Independent Chair, the Vice Chair chairs meetings of the KSAB, and provides impartial support and advice when required. The Vice Chair also plays a key part in the work of the Strategic Delivery Group (SDG) by leading and chairing it and undertakes a leadership role in the continued development of our partnership work.

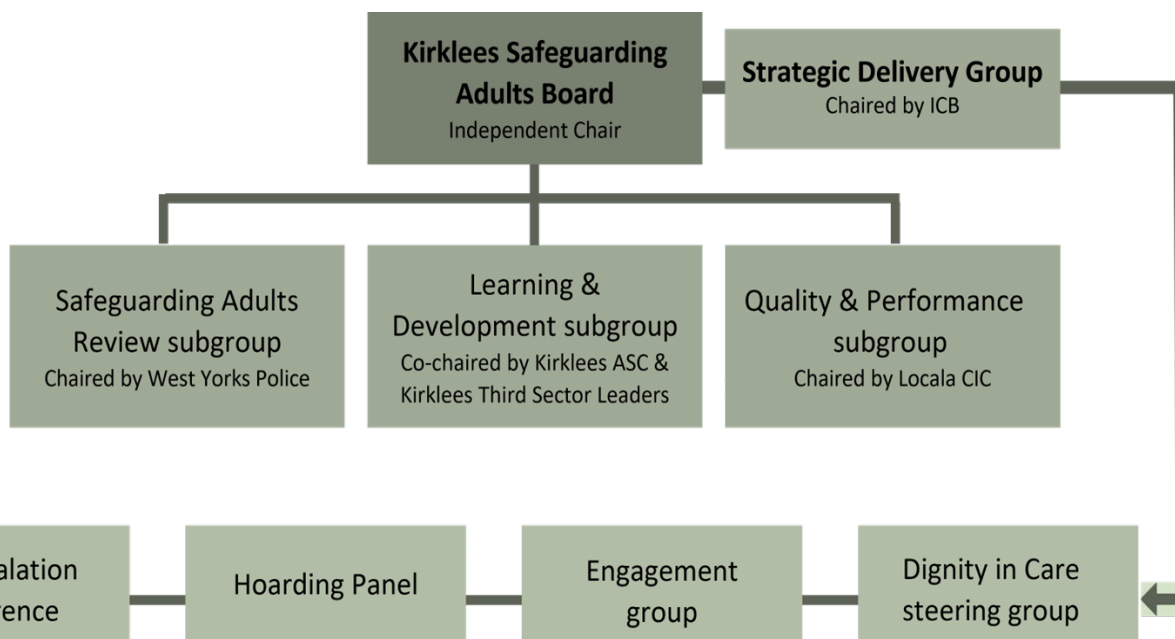
The Board Structure

The SDG is a key part of the Board’s infrastructure and was created to strengthen partnership ownership of our work. It enables delivery of the Board’s work programme.

The SDG co-ordinates the development and implementation of priorities outlined in the strategic plan, establishes subgroups, Task-and-Finish groups and public engagement arrangements, as appropriate; and helps drive the development of good practice in Safeguarding Adults work and provides analysis and intelligence for the Board.

The subgroups are: Quality & Performance (Q&P) subgroup, Learning & Development (L&D) subgroup, Safeguarding Adult Review (SAR) subgroup.

The working groups are: Engagement working group, Dignity in Care steering group and any others which may be determined by the Board or SDG during the year to support the Board’s annual work programme.



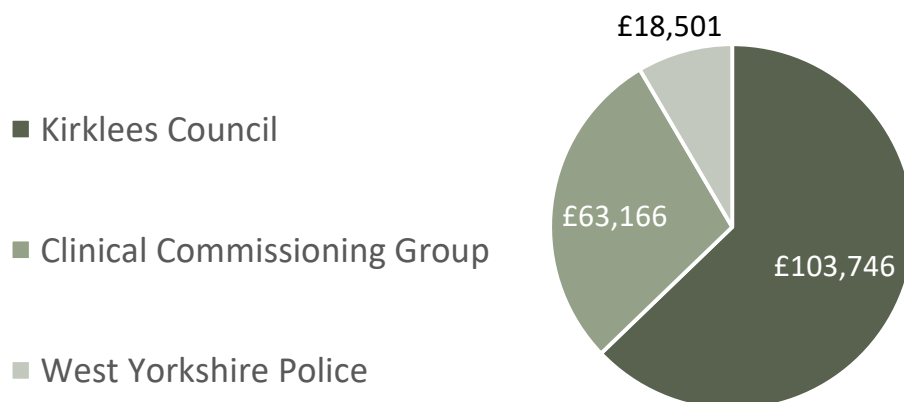
Resourcing the Kirklees Safeguarding Adults Board

Statutory partners share the cost for the effective operation of the Board.

It is the responsibility of the Local Authority to work with partners to ensure that there is an effective Safeguarding Adults Board in place. The capacity to support the Board ultimately rests with the Local Authority. However, as it is a statutory formal strategic partnership, resourcing it and its work is really a partnership responsibility. Resourcing the work of the Board can be through financial contribution as well as in kind e.g., through providing human resource input or venues. It is important that the Board's infrastructure, is a partnership responsibility both in sharing the chairing of these groups and ensuring appropriate participation.

Understanding of the resource requirements ensures the Board can operate effectively and deliver the agreed work programme. This is the basis for agreeing contribution levels required with partners and is reviewed annually as the work programme is agreed.

In 2022-23 we had £185.413 to spend. This money represents the contributions from West Yorkshire Police, Kirklees Council and combined contributions from NHS Kirklees Clinical Commissioning Group.



As in 2021-2022, the Board had an underspend this financial year as a result of delivering training and events virtually, so incurred no costs for room hire or trainer travel expenses.

Any underspend is carried forward year on year and is available to offset against commissioning SAR independent authors in the event of any Safeguarding Adults Reviews that are undertaken during the year.

Delivery against the 2022-23 Strategic Plan



Following on from the successes of the previous priority areas of focus for the Board's work in 2021-22, Board partner agencies wished to continue along similar lines to build on that success and develop the areas further as, following consultation, the same/similar areas of focus remained priority objectives to all our partners.

The agreed shared objectives for 2022-23:

1. Supporting the workforce (previously 'Building a confident workforce')
2. Learning from experience (previously 'Learning from the experience of Covid')
3. Partnership working (previously 'Improved communication across the partnership')
4. Community / Public Engagement ('previously 'Active listening')

Each of the subgroups (Learning & Development, Quality & Performance and Safeguarding Adults Review) has its own workplan and the shared objectives form part of each workplan. This enables distinct areas of work in relation to the objectives to be carried out by that subgroup whilst triangulating information to align with other subgroup work to meet the objectives. The Strategic Delivery Group (SDG) has an oversight of all the workplans and can clearly identify areas of work and where further intervention/board support is required to complete actions.

Summary of work against the 2022-23 Strategic Plan

1. Supporting the workforce

We said we would seek opportunities for frontline staff and volunteers to enhance their skills by equipping them with up-to-date learning opportunities; sourcing learning materials, guides and toolkits and promoting multiagency platforms for learning, as well as incorporating how front-line staff respond to the ever-changing landscape to support the safeguarding agenda.

We said that the Board would focus its priorities in a way that would capture key areas highlighted by the partnership, findings from Safeguarding Adult Review (SARs), and horizon scanning. This could include but not exclusively, Mental Capacity Act, Civility and Respect and Professional Curiosity.

Our work in 2022-23 has included the following:

Working jointly with our Safeguarding Adults Board (SAB) regional consortium colleagues, we procured an [online platform](#) with the overarching aim of enabling our [Joint Multi-agency Safeguarding Adults Policy and Procedures](#) to be easily accessed by all partner organisations in West Yorkshire, North Yorkshire and City of York. It provides the ability to easily access safeguarding information which straddles our local boundaries where partners work across more than one authority. In addition, the platform provides practical support with a range of exclusive tools and guidance - tried and tested by practitioners and adults with care and support needs and has a dedicated area which can be populated with local safeguarding contacts and resources. We will develop this section extensively over 2023-24.

We have contributed to the purchase of an eLearning system which will allow us, alongside Kirklees Learning & Organisation Development colleagues to create bespoke safeguarding eLearning packages, expanding the Learning Offer to a wider audience outside of the Council's health and social care colleagues. Work has only just begun on developing the first package and will continue into 2023-24.

The KSAB Multi-agency Learning & Development Offer was increased to include more learning materials/sources of material giving frontline staff and volunteers access to a greater amount of safeguarding information relevant to their role;

- Transitional safeguarding
- Mental Capacity
- Professional Curiosity
- Trauma
- Civility and Respect
- Support/advice learning and development for carers and young carers

As well as a whole programme of Safeguarding Adults in faith-based organisation learning on a variety of safeguarding topics.

Throughout 2022-23 we held several network events, inviting frontline staff and volunteers working in the safeguarding arena.

The Dignity in Care (DiC) Steering Group organised a network event to raise awareness of the NHS Civility and Respect Campaign and how it can be adapted and adopted to improve the working practices of staff and volunteers across the safeguarding arena. It focussed on **‘the impact of low-level behaviours on patients/people/staff/others.’**

We had several guest speakers at the virtual event, including a couple of lived experience stories as well as including videos and interactive polls to interact with the audience to gain their views throughout the event. The event was very well attended and delivered the message as we had envisaged it would.

“[It made me] More aware of how my words, even unintentionally can affect others. Rudeness is often perceived by the hearer rather than intended by the speaker”

“I found it very thought provoking and made me reflect about my own actions”

It is an area of work that the DiC Steering Group want to take into next year’s workplan and develop further.

The SAR subgroup planned and facilitated 2 network events The first one entitled **‘How can we learn from cases where people experience serious harm or death?’**

Focussing on Multiagency partnership working and policy, processes and procedures

We adopted a “back to basics” approach for this event. The aim was to frontline staff from a wide range of agencies with an understanding of what a SAR is, how it is commissioned and carried out, and to consider the key themes emergent in recent SARs. It demonstrated opportunities with which “red flags” in safeguarding adults can be sometimes missed and encouraged good practice linking professional curiosity, information sharing and learning from each other’s experience.

The second network event followed on from the previous SAR network event held in June **“Despite the efforts of professionals, practitioners, agencies, and organisations why is it that people identified as being at risk of harm, neglect and abuse can still become the subjects of SAR’s?”**

This event re-visited the elements of the June event whilst also looking in more detail at case studies highlighting the impact on practice and barriers. It was an interactive session with a panel of experts available giving delegates an opportunity to ask questions to aid learning and understanding to help them in their role.

We used both events to promote the importance of referring in a SAR, even if the member of staff was unsure. Both events provided staff with a basic understanding of SARs and more referrals into KSAB are being received. Feedback from the last event will shape work of the SAR subgroup and event planning moving forward into 2023-24:

“It would be good to do a SAR/DHR session with more focus on breaking down and discussion around specific cases - maybe even out of area cases that may have some impact on our work”

Board stories initiated at the end of last year were continued throughout 2022-23. The examples of good practice related in a story are a valuable source of information sharing and learning as well as an opportunity for Board members to reflect on work practice being carried out which nurtures and encourages discussion.

The Board delivered a wide range of Safeguarding training courses. The courses available last year were as follows:

Course	No. of sessions 2021/22	No. of sessions 2022/23
Hoarding - Working Together to Support Adults and Risk Management	4	6
Safeguarding Adults - Concerns Manager	2	1
Safeguarding Adults - Co-ordinator Role & Holding a Planning & Outcomes Meeting	1	2
Safeguarding Adults - Refresher Training	5	5
Safeguarding Adults - Undertaking Enquiries	2	2
Safeguarding Basic Awareness	9	12
Self-Neglect - Multi-Agency Working & Using the Risk Management Protocol	3	4
Making Safeguarding Personal - Achieving Person Centred Outcomes	2	0

Safeguarding Basic Awareness courses were increased this year from last year as it was recognised that the number previously offered was insufficient to meet the demand of staff and volunteers across the partnership wishing to access it.

We also increased Hoarding and Self-neglect sessions. This was in relation to an increase in awareness raising of these two areas following the Self-neglect and Risk Escalation Conference (REC) audit.

Making Safeguarding Personal was previously a gap across the partnership. Board assurance gained from across the partnership indicated partner confidence that this learning aspect is embedded into the other training available. This will continue to be reviewed.

Examples of Local Government and Social Care Ombudsman cases which were introduced in 2021-22 as standing items for discussion continue to be a valuable source of learning. These will be collated during 2023-24 and added to the online contacts and resources section on the [online procedures platform](#).

2. Learning from experience

We said we would work towards enabling Safeguarding services to continue to be delivered effectively and professionally with Kirklees people at the centre of service delivery, drawing on experiences from a variety of partnership sources. By taking an agile approach the Board reacts appropriately to the ever-changing landscape from a national, regional and local basis, using these experiences to continuously learn and improve service delivery.

We said we would proactively share good practice and challenge practice that could be improved through the Board's subgroups and Board meetings to re-evaluate and improve services across the partnership. Reviewing and amending current policies and procedures reflective of feedback from practitioners and people with lived experience.

Our work in 2022-23 has included the following:

Following the Self-neglect and REC audit carried out in 2021-22 (as a result of previous Safeguarding Adult Review recommendations) a Task and finish Group was created to carry out further actions and recommendations identified in the audit:

- A flow chart was created to identify who the lead agency should be and to advise other agencies it is not necessarily Adult Social Care (ASC)
- The exiting procedures were updated to clarify that a Person Led assessment is identifying whether someone has some Adult Social Care needs and does not mean ASC are leading
- A process was devised to allow REC members to escalate to senior members of relevant agencies not involved where this is needed
- The REC Terms of Reference were reviewed:
 - Reducing number of cases to be seen in a REC meeting would be 4 maximum (previously 8)
 - Agencies can refer cases back into the REC
 - Being flexible in terms of face-to-face meetings or virtual
- Agencies involved need to fully consider executive functioning further with individuals
- Built into the process a feedback mechanism for the REC leads following actions set
- A multi-agency matrix to allow cases to exit from the Self-neglect process when nothing can be offered under the pathway was created and initiated
- A pro-forma to use as a prompt where panel are asking someone for a report, including key headings of the things we would like REC members to cover was created.

In addition to the above, it was recommended that the Kirklees Multi-Agency Hoarding Framework Guidance for Practitioners in Kirklees is refreshed to reflect and complement Self-neglect changes. Work on this has begun and will be completed and rolled out in 2023-24.

The [SAR network events](#) that were facilitated and led by the SAR subgroup helped to share learning from previous Safeguarding Adults Reviews (SARs) from a local and regional perspective. We used the network events to promote the [online SAR referral reporting system](#). This was a piece of work the SAR subgroup identified as being crucial to enable people to refer in a SAR easily as well as providing referrers with additional knowledge and understanding of what a SAR is.

The recommendations from 2022-23 SARs (Adult N and Adult O) highlighted a lack of legal literacy in applying the Mental Capacity Act in response, the Quality and Performance (Q&P) subgroup carried out a piece of work to determine the level of Mental Capacity understanding across the partnership. This audit evidenced a need to embed learning, raise awareness, improve knowledge and understanding in relation to Mental Capacity, as well as improving decision-making for frontline practitioners and volunteers working with young people aged 16+ and adults with care and support needs. A planning group was established to pull together a network event to gain an insight into what staff and volunteers needed to upskill themselves. This will feed into a programme of learning that the Board will develop and initiate in 2023-24.

The Board Manager continues to attend the national Safeguarding Adult Board Managers network meeting. Information and learning from this working network enables the Board to keep abreast of upcoming trends from a national perspective. It provides a wider avenue of learning from other Board's SARs which we include in the SAR subgroup to ascertain if any work needs to be carried out locally. This link is essential to the Board as a further opportunity to gather possible solutions to issues we may encounter locally - looking to share how other Boards have addressed similar concerns in the past.

Work has started on creating factsheets/guidance notes which will be included in a library of guidance in the new [Online procedures](#) 'contacts and resources' section. Partners from across our Board have expressed the need for easy-to-understand information that is generic and applicable to all sectors as a baseline starting position to introduce a variety of subjects into their staff's working practice, with links to more in-depth information included within. Subjects identified to form part of the Board's suite of information at the time of this report include Recording skills, Professional Curiosity, Mental Capacity, Information Sharing, Fabricated illness. This list will be further developed and extended as we move forward into 2023-24. All these subjects cover some of the recurring themes identified in SARs locally, regionally and nationally.

3. Partnership working

We said we would continue to proactively work towards building a communication-friendly culture, learning from each other, seeking out different ways of sharing information more effectively, expanding our existing networks to help us find solutions to the major challenges we face.

We said we would continue to strengthen links and work closely with all Board partners to provide assurance that safeguarding strategies are effective via self-assessment and joint learning events.

We said we would continue to strengthen and develop collaboration with our wider Partnership Boards; Communities Board, Kirklees Safeguarding Children Partnership.

We said we would build on our existing methods of sharing and embedding learning for reviews and lessons learnt.

Our work in 2022-23 has included the following:

The Board Service Manager is now a standing member of Communities Board, and regularly attends the Communities Strategic Delivery Group and Communities Board meeting. Attendance at Kirklees Safeguarding Children Partnership (KSCP) Child Safeguarding Practice Review (CSPR) meetings and is a regular standing member of the Domestic Homicide Review (DHR) panel. We will continue to develop relationships with Communities Board and KSCP to triangulate work programmes and deliver on identifying gaps that occur across priority agendas.

Safer Kirklees (part of the Communities Board) have had regular attendance at KSAB subgroups and the KSAB Strategic Delivery Group for several years, however, to strengthen those links we have invited the Service Director for Communities and Access Services to sit on the Kirklees Safeguarding Adults Board. This invitation was accepted, and the last meeting of the year saw the Service Director take up that position.

Some of the Board's partner organisations have developed safeguarding champions and peer support so that their staff are able to access advice and support when required. The Champions share any information across their teams.

The Board alongside Consortium Colleagues from neighbouring SABs purchased the online [Policy and Procedures platform](#). This will host an accessible online Procedures site which reflects legislation, regulations and examples of good practice. It is a product that will allow our partners who cover different Safeguarding Adult Boards to access crossover information all in one place. Moving forward, Board Partners can share information, resources and case studies improving communication across the Board.

4. Community / Public Engagement

We said we would promote the development and expansion of strong networks to gain an insight into the effectiveness of safeguarding arrangements across the Kirklees community involving both practitioners and the public. The first step to building local capacity through partnership is to identify shared priorities for a community. By linking in with people who live and breathe what is going on in Kirklees, we can gather the right level of demographic, economic, and related social issues. This will assist us to gain insight and understand the broader needs, desires and wishes of the people of Kirklees.

Our work in 2022-23 has included the following:

Kirklees Safeguarding Week (20-25 June 2022)

The Board continues to actively support and promote Safeguarding Week. In June each year we hold a dedicated Kirklees Safeguarding Week which is further aligned to the West Yorkshire Safeguarding Week. In November we support the National Adult Safeguarding Week. From its inception Kirklees Safeguarding Week has been built on a collaborative approach bringing together Kirklees Safeguarding Adults Board (KSAB), Kirklees Safeguarding Children Partnership (KSCP) alongside Safer Kirklees/ Kirklees Communities Board.

This year, the week-long event provided a mix of over 40 activities delivered in a variety of ways; face to face events, 'Learning Byte' information sessions as well as more formal training sessions. Some of the events were held outside of traditional 'office hours' to consider accommodating people who work shifts.

We raised awareness of safeguarding issues, recognising the signs of abuse or neglect in children or adults, how to report a concern as well as learning and refreshing of safeguarding topics for professionals and practitioners who work with vulnerable children and adults at risk.

Subjects covered during the week included Cuckooing, domestic abuse, radicalisation, modern slavery, deprivation of liberty and mental capacity, mental health, scams, financial abuse. Substance misuse and much more.

Whilst Safeguarding Week provides a range of learning and development opportunities for staff and volunteers – the Kirklees community were also invited to take part during the week.

National Safeguarding Week (21 - 27 November 2022)

The National Adult Safeguarding week was supported virtually, aligning our local content with the national subject matter. We directed our messages via targeted emails and the use of social media to health and social care staff and volunteers working with adults at risk.

Safeguarding Adults Reviews (SARs)

A key statutory duty of the SAB is to carry out Safeguarding Adult Reviews (SARs) as appropriate under [Section 44 of the Care Act](#). The Care and Support Statutory Guidance requires Board's to report on all referrals including those that were not progressed as Safeguarding Adults Reviews.

In 2022-23, the Board's SAR subgroup received 8 SAR referrals. 4 referrals were inappropriate and referred to the right agency for appropriate action. These were:

- 1 x Request for Adult Social Care needs assessment
- 2 x Section 42 referral
- 1 x Referral for appropriate intervention for a suicide concern

3 referrals were declined. In each of these cases the specific circumstances were assessed as not meeting the statutory criteria for a Safeguarding Adults Review as set out in Section 44 of the Care Act:

- A man in his 50's presenting at A&E with suicidal intent. He was under the care of mental health services regarding his mental health deterioration and was waiting for an informal bed at the point he ended his life. Single-agency review recommended.
- A man in his 60's with underlying (and managed) health conditions such as poor circulation, mobility restraints and diabetes. Single agency review was already underway.
- A man in his 30's found deceased at a property following reports that the property was abandoned. Date of death and cause of death unknown. No disabilities and no vulnerabilities were disclosed on Housing system. No other agency involvement.

Adult P is an ongoing Discretionary SAR at the time of this report.

The referral came to the Board in October 2022 and is in respect of a young adult who died. The cause of death was due to an unmet medical need. They were initially believed to have some learning and possible physical difficulties; however, this has not been substantiated. Numerous agencies noted to be involved with Adult P's family at the time of referral.

This case has been an extremely difficult and complex case as the information gained from across the partnership was exceptionally conflicting. The SAR Subgroup felt it questionable as to whether Adult P fulfilled the [criteria for an adult at risk](#). There is learning to be gained from what we already know about the case but as Adult P does not appear to meet the SAR criteria, the decision to commission a Discretionary SAR using the Significant Incident Learning Process methodology was reached and ratified.

If it is deemed throughout the process that Adult P did have Care and Support needs then the decision to commission a Discretionary SAR will be re-visited.

Agency achievements

Kirklees Adult Social Care

Kirklees Council Adult Social Care (ASC) have continued to work to advance the safeguarding of vulnerable people and adults at risk through the following areas:

The introduction of the Care Home Team who complete all Safeguarding Responses relating to 24-hour care settings. This has been successful as there is consistency in approach and quality of enquires and recording. The team have also supported with early interventions of care home support and promote pro-active responses relating to identifying issues whilst reviewing care plans and associated documents. This highlights potential safeguarding activity within care homes. The data shows that the source of over half of the Section 42 concerns are raised regarding 24-hour care provision therefore the team can support that provision alongside the safeguarding front door staff to enable and facilitate change, education and practice relating to adult safeguarding.

The Ukraine Sponsorship scheme was successfully implemented initially with a Social Worker assigned to making safeguarding checks relating to the sponsors and the wellbeing of the guests from the Ukraine. Following this the social worker shared the knowledge and expertise she had gained in this area with the community ASC hubs, and we have now rolled this out across ASC to strengthen the Homes for Ukraine response. There have been a number of potential safeguarding matters prevented due to robust screening and partnership working on this scheme.

In Kirklees, we now have a dedicated Police Sergeant and officers working in the Local Authority, ASC Front Door, and Safeguarding Team. We now have processes in place to ensure Adult Social Care and Mental Health referrals from Police are more appropriately signposted to the correct agencies in a timely and auditable manner through the new police system of Public Protection Notices (PPN). The police officers working in the front door are able to respond jointly with ASC to

protect vulnerable adults with care and support needs associated with criminal activity such as cuckooing concerns, physical and financial abuse.

The Vulnerable Adults Action Meetings (VAAM) is embedded and highlight's high-risk cases and assists in partnership working.

The Kirklees Self-Neglect Risk Escalation Conference (REC) is in place for cases to be referred that are unable to be progressed by a single agency. The chair of the REC (Head of Adult Social Care) was commissioned to carry out an audit of its REC process and associated documents following the learning from a previous SAR. The review was completed, and the following documents were updated: ToR (Terms of Reference), Self-Neglect Policy, and referral form. A lessons learned log and closure matrix were introduced. This has been positive for the assessors who are working with individuals with complex needs in terms of robust decision making and senior management oversight.

The Historical Child Sexual Exploitation Pathway has been embedded in Adult Social Care. We have been working with Community Partnership colleagues to expand the offer to incorporate all forms of exploitation including the transitional pathway. This has been a positive response to supporting adults who have experienced exploitation and now also identifying those at risk of being exploited through the transitional pathway.

There are plans for the DoLS (Deprivation of Liberty Safeguards) and DoLIC (Deprivation of Liberty in the Community) teams to merge in June 2023, to become a Mental Capacity Team, with the purpose of enhancing and strengthening deprivation of liberties within care homes and communities. We now have a dedicated skilled team who are all qualified best interest assessors as a resource across adult social care assessment teams. This has enabled the team to strengthen the response to help support and embed the principles of Mental Capacity across the teams and the council.

Kirklees Health Care Partnership Integrated Care Board

In July 2022 West Yorkshire Clinical Commissioning Groups (CCGs) became one Integrated Care Board (ICB); an early operating model was established which enabled a reporting structure to the Safeguarding Oversight and Assurance Partnership (SOAP).

The West Yorkshire Integrated Designated Professionals Network (IDPN) was an established network that meets to identify safeguarding health themes, discuss any identified risks, share national/local guidance, and now progresses actions from SOAP. Key work undertaken included establishing a clear training matrix (guidance) for managers to ensure ICB staff are accessing the correct level of safeguarding training based on the Intercollegiate Document. The West Yorkshire ICB Corporate Induction now includes safeguarding and standardised Level 2, and 3 training packages are being developed. Extensive work has taken place in harmonising safeguarding policies and procedures to support West Yorkshire ICB staff which includes Safeguarding Children and Adults, Mental Capacity, Prevent and Domestic Abuse. Kirklees ICB Safeguarding Team have continued to attend and support Kirklees Safeguarding Adults Board (KSAB) and its subgroups which includes:

- Continued chairing responsibilities of the Strategic Delivery Group.
- Co-chairing the Safeguarding Adult Review (SAR) Subgroup, supporting the development of workplans and monitoring ongoing SARs. Supported the delivery and presented at the SAR Network Event.
- Chair for the Dignity in Care Steering Group, driving forward the civility and respect workstream. Supported the delivery and presented at the Network Event.
- Committed engagement in ongoing work including the Quality & Performance and Learning & Development subgroups. Some of the work undertaken has included contribution to the development of the KSAB multiagency learning offer and supporting the delivery of all KSAB Network events.

Kirklees ICB Safeguarding Team continue to chair the Health Alliance, a forum to support and share learning with operational Named Professionals for Safeguarding Adults within health providers across Calderdale, Kirklees, and Wakefield. There is ongoing development of an adult Health Assurance and Improvement Group (HAIG) for strategic safeguarding health leaders to develop evidence of ongoing good

practice in safeguarding, for example audit which can feed directly into KSAB workstreams. Both forums offer a good opportunity to share and cascade learning from KSAB as well as identifying areas of improvement based on identified themes in safeguarding agendas.

ICB Safeguarding Team have focused its attention on upskilling the workforce to embed the MCA in practice. Work to develop and produce a higher-level MCA training package across the WY ICB footprint has been led by the ICB Safeguarding Team. This commenced in March 2023, with the aim of upskilling managers and supervisors to support practitioners with complex MCA and Deprivation of Liberty issues. These sessions aim to contribute to the development of an MCA champions Network who will help to ensure MCA is fully embedded in services.

GP Safeguarding standards were analysed for 64 Kirklees GP Practices. An ICB workplan was created for the themes identified which will be addressed via the GP Safeguarding Leads meeting and the Practices Protected Learning time where primary care staff attend an afternoon session on safeguarding adults, children, mental capacity and prevent. These are opportunities to focus on the themes identified within the standards and any learning via KSAB and bring these together.

The Head of Continuing Care continues to lead virtual processes for the Care Home Early Support and Prevention (CHESP) meeting. This multi-partner meeting provides oversight of Care Homes and takes a proactive preventative approach for identifying and addressing concerns that may arise in Care Homes across Kirklees, so that safe standards of care are priorities and support to Care Homes is delivered. The ICB alongside its health partners continue to support care homes and independent sector provision in Kirklees. There has been a development in the close working between ICB safeguarding and quality team members, particularly in relation to care homes, to ensure clear and robust information sharing for cases of concern.

The role of Kirklees Safeguarding Team is to continue to provide monitoring and scrutiny of safeguarding arrangements and improvement plans with our commissioned health providers. This has included attendance at our main commissioned Health Provider Safeguarding Committees and delivery of safeguarding supervision for Named professionals and other team members.

West Yorkshire Police (WYP)

Another challenging year for West Yorkshire Police from a Safeguarding perspective with a continued increase in demand in most areas. Domestic abuse continues to present a significant threat as does VAWG (violence Against Women and Girls). Our capacity to meet this demand internally continues to be a challenge, however this is being supported across the force by further uplifts to our Safeguarding teams.

Assistant Chief Constable Damian Miller is the force lead for both Local Policing & Safeguarding, supported by our Central Safeguarding Governance Team who provide support, guidance to the five districts whilst ensuring consistency nationally and force wide.

Locally in Kirklees, we continue to have experienced Detective Inspector lead specialist teams who focus on all aspects of Adult Safeguarding. Wherever possible, staffing across all Safeguarding Teams is maintained at a high level with most police officers either being at, or working towards, Level 2 of the Professionalism Investigation Programme (PIP). This year saw a change in Senior Leadership, with DCI Lee Fetcher joining the district, bringing new tactical approach to prosecution of perpetrators.

Kirklees District continues to review and maintain dedicated accreditation in relation to Safeguarding including the national accredited Adult Safeguarding Course. The force has also recently completed the force's "DA Matters" mandated training and awareness programme providing front line officers increased knowledge and awareness in this demanding / challenging area. This training has assisted in front line staff gaining an understanding of key issues facing victims and the importance of taking the victims voice into account during investigations.

After the successful trial of the dedicated Police Sergeant working within the Adult safeguarding Team, it was agreed the benefits of the role to Police and partners were so significant resulting in us streamlining resources to ensure that we keep this valuable position. This dedicated Sergeant is now heading the newly formed Adult Multi-agency Safeguarding Hub (MASH). Whilst in its infancy, the MASH will continue to develop over the coming months, ensuring greater collaboration and efficiencies between us and local authority partners to better protect vulnerable adults.

Linked to our commitment to VAWG principles, the 'Safe Zone' campaign continues to provide places where people can go to seek support or to contact a friend, family or the Police/Partners if they are feeling unsafe. We continue to role this out across Kirklees. Currently we have well over 200 designated safe zones within the district and this number continues to grow. These zones continue used regularly by those seeking help, advice or safety. The aspiration is to build on this success further by signing up more places within Kirklees, spreading this further across the county leads. Safe Zones has given Police and partners the

opportunity to deliver key messages to the public. Our Crime Reduction Officers who lead on this, produce regular Newsletters for Safe Zone members and for general distribution containing advice on Domestic Abuse, Stalking, Student Safety, Street Safe App, Night Out Safety Guide and Safe Zones including the Ask Angela scheme.

A district VAWG Independent Advisory Group (IAG) has been created to scrutinise the investigation of crimes recorded where the victims are female. A number of IAG's have been held throughout the year with a variety of partners in attendance on the panel, who scrutinise VAWG investigations. After meaningful discussions and suggestions from the group, we have been able to develop and tailor ongoing and future investigations. Partners really value this group, and it is good for the Police to have that scrutiny and analysis from a different partner perspective.

The "CutItOut" campaign aims to raise awareness and train hair and beauty professionals to recognise the warning signs of domestic abuse and give them the information they need to safely refer clients to organisations that can help them. The campaign originated in Norfolk following a tragic murder. In 2017, weeks after confiding in her hairdresser Annie Reilly, Kerri McAuley was killed by an abusive partner. The campaign was developed as a result of this.

The roll out of the campaign here in Kirklees was a joint launch between the Police and the Kirklees Council Domestic Abuse Community Engagement Team (DACET). During VAWG week of action, salons were canvassed and signed up to the online e-learning package developed by DACET. Kirklees College Health & Beauty dept were keen to complete this training with their students. The roll out of this continues.

RaSSO (Rape and Serious Sexual Offences) detection rates across the UK tend to be around 5% of all offences. In Kirklees we saw that our detection rate in the last twelve months had risen to 10%. This is testament to the hard work of not just the attending and investigation staff but also including our partners in health, education, Crown Prosecution Service (CPS) to name but a few. This has seen us collectively provide reassurance to victims of serious sexual offences.

Detective Superintendent Stuart Bainbridge continues to Chair the Safeguarding Adult Review (SAR) Subgroup, supporting the development of workplans and monitoring ongoing SARs. The SAR subgroup supported the delivery and presented at the SAR Network Event in December 2022, which was hosted from Huddersfield Police Station.

Calderdale & Huddersfield NHS Foundation Trust (CHFT)

Calderdale and Huddersfield NHS Foundation Trust actively support our most vulnerable patients and are committed to protecting their safety and welfare, whilst supporting individuals to be free to make their own decisions. We strive to ensure our staff are empowered to speak up and act when they identify actual/ potential safeguarding concerns and continue to support the work of the Kirklees Adults Safeguarding Board. Here are some of our key achievements:

We continue to consistently achieve above 90% compliance in levels of safeguarding Adults/Prevent/MCA/DoLS training.

In relation to receipt and scrutiny of Mental Health Act (MHA) papers CHFT have worked with SWYFT to develop receipt and scrutiny training. This training has been available for staff from January 2023, and we are seeing a positive response to this with our training compliance steadily increasing. Our Nurse Consultant for mental health supports learning in relation to the MHA and provides bespoke training to supplement the online training.

Our Deputy Head of Safeguarding/Named Professional Adult Safeguarding commenced in post in November 2022. Appointment to this post has enabled CHFT to review our internal safeguarding training and Mental Capacity Act (MCA) programme is now compliant with the Intercollegiate Documents for Adults and supports an increased training offer tailored to staff need. Face to face training has been reintroduced. Bespoke packages have been designed to provide staff in key areas with more specific safeguarding knowledge. These have been developed in response to multiple complex cases and these are initially being directed towards the community division, the acute sector and the Emergency Department (ED). Face to face training is evaluating positively.

We have also extended our training offer to our Internationally Educated Nurses, providing face to face Safeguarding Training at their induction. Safeguarding and MCA is now also one of their competency requirements for sign off.

Safeguarding Supervision has seen a 45% increase in compliance since November 2022, with the team working hard to support staff to attend supervision when able with 'drop-in sessions and Safeguarding surgeries. This approach has been well received by the Trust and has prompted staff particularly in the community to reach out for support on cases within these sessions.

ED bespoke training has been reviewed and a new format established and implemented. Joint working between

BLOSM, an external provider and the Named Professional Adult Safeguarding is ongoing to implement bespoke trauma informed practice training with our Emergency Departments. It is anticipated these sessions will start in May 2023 and will increase CHFT's response in meeting identified learning from recent safeguarding reviews.

The number of Urgent Applications DOLS (Deprivation of Liberty Safeguards) has risen by 20% in the reporting period and reflects CHFT staffs ongoing commitment to protecting the Human Rights of their patients. We continue to make applications for DOLS, in line with the Mental Capacity Act 2005 and work to ensure that the rights of those who may lack the relevant capacity are protected.

Work is underway to refresh and embed the safeguarding champions role across the CHFT footprint. A review of the safeguarding champions network was completed in December 2022. Safeguarding champions will now be identifiable by a badge and there is a communication launch due in 2023 to promote this role.

Funding for the Health IDVA (Independent Domestic Violence Advisor) post has been extended until 2025. The IDVA has a visible presence in ED and continues to support staff and see patients who disclose and/or present with domestic abuse. CHFT continue to provide midyear reports and end of year reports for the Ministry of Justice (MOJ). The year-end report for 2022-2023 shows the role has supported/ contacted 177 victims or suspected victims of domestic abuse from 16 years of age.

The Specialist Midwifery Panel continues to meet weekly to review families where increased vulnerabilities may require extra support. In response to national findings information in relation to fathers/ significant others is now forms part of the assessment process in identifying risk factors.

CHFT have now appointed a Transition Clinical Nurse Specialist to support transition between children's and adult services.

We have been planning for Safeguarding week in June 2023, with daily campaigns taking the spotlight and concentrating on key Safeguarding issues. During this week the Safeguarding team will be visible within wards and departments, providing supervision, support, and education to our staff members. On the Friday of Safeguarding week, our Safeguarding team will be sharing a video entitled 'what safeguarding means to us'. This will be promoted Trustwide and featured on our Chief Executives weekly brief. The team will be asking staff during face-to-face training what safeguarding means to them in their role, to strengthen our key message that safeguarding is 'everyday business'.

South West Yorkshire Partnership NHS Foundation Trust (SWYPFT)

The South West Yorkshire Partnership NHS Foundation Trust (SWYPFT) safeguarding team, continue to provide leadership, advice, and support throughout the organisation to ensure that the footprint of Safeguarding is embedded in practice.

There have been changes in the Nursing Quality and Professions Directorate and service portfolio changes, including the safeguarding team. These changes are positive and the aim to better support the wider workforce.

The sharing of learning is important to the Trust and the team. The Safeguarding team facilitated a safeguarding conference in September 2022, the topics were: Professional Boundaries and Persons on Position of Trust concerns, Perplexing Presentations (PP) / Fabricated or Induced Illness (FII) in Children RCPCH guidance update for practitioners, Myth of Invisible Men, The Burnt Bridges Report, Speaker from the National Centre for Domestic Violence, Trauma Informed Practice, which was co presented by a person with lived experience. Additionally, a Domestic Abuse conference was hosted in February 2023 to share the learning from a Mental Health Homicide Review and to raise the awareness around Domestic Abuse. Each conference was well received, and the feedback was positive.

The named nurse and specialist advisor delivered a presentation in May 2022 on clinical risk, safeguarding, protecting children and vulnerable adults. The aims were to 'critically analyse the links between vulnerability, capacity, consent and safeguarding and how risk-taking can contribute to the achievement of positive outcomes for individuals' and 'critically evaluate own practice in leading a person-centred approach to risk taking, clinical risk management and restrictive practices while safeguarding children and vulnerable adults'. This was well received, and feedback was positive.

The Trust team have also delivered training to Care Groups on the following subjects:

- Domestic Abuse
- Parental Mental illness and the impact on children
- Boundary Training
- Self-Neglect
- Hoarding
- Cuckooing
- Homelessness.

Boundary Training was also delivered during Safeguarding Awareness Week.

The learning from safeguarding incidents is shared across the Trust, senior management have an overview of any safeguarding incidents via the incident reporting system Datix and through the governance of the risk panel. To support and embed learning, the safeguarding team has presented learning from Safeguarding Adult Reviews and Domestic Homicide Reviews at the Trust wide Learning forum and through the Matron and Quality Lead forum.

The safeguarding team also presented a virtual update to the Joint Academic Psychiatric Seminar (JAPS), this is the forum for medical colleagues, doctors, and Psychiatric Consultants, and was attended by over 100 participants, this was positively received. The information centred on the updates from the Domestic Abuse Act (2021), Use of Force Act (2018) and safeguarding and case studies / learning from Domestic Homicide Reviews, Safeguarding Adult Reviews and Child Safeguarding Practice Reviews have resulted in additional training around key lines of enquire, for example, parental mental illness and the impact on children training is being delivered Trust wide and has been well received.

The safeguarding team are committed to the multi-agency partnership working and attend the Safeguarding Adults Board (SAB) and subgroups and are active members at the hoarding panel, and the Risk Escalation Conference.

Mid Yorkshire Hospitals NHS Trust

Mid Yorkshire Hospitals NHS Trust continues to have a committed and active presence at Board meetings as well as on the Board's various subgroups.

A key achievement for Mid Yorkshire Teaching Trust (MYTT) has been the Embedding Think Family approach to Safeguarding to include Safeguarding is everybody's and everyday business.

Improving role specific training compliance to over 85% in Level 2 & Level 3 in all Safeguarding topics

The safeguarding adults team attended an external supervision course and developed a Think Family approach to supervision.

Introduction of the learning disability 8-week surgical admission Standard Operating Procedure.

Flagging of all adult and children's high-risk victims of domestic abuse on hospital systems so safety questions can be asked on admission.

Introduction of routine enquiry / safety questions in relation to domestic abuse asked during episodes of care.

Key sharing over this period:

- Domestic Abuse Conference April 2022
- Self-Neglect Conference June 2022
- Mental Capacity Act (MCA) Masterclasses (Capsticks & Hempson's Solicitors)
- Presenting MCA at the Stop The Pressure Event Nov 2022
- Safeguarding Learning Together week promotion of MCA DoLS (Deprivation of Liberty Safeguards) and Consent for 16 and 17-year-olds
- Bespoke Safeguarding Sessions to Project Search Jan 2023
- Sharing & learning across partnerships

As reported in the Board's Annual Challenge event, the MYTT safeguarding team is integrated with children, maternity, adults and complex needs, which enables a shared approach and timely response to any changes and developments in the wider safeguarding agenda. Team members have allocated key areas to attend external / internal multi agency forums to gather the information and disseminate to the wider team and policy.



Locala Community Partnerships

The legacy of the Covid-19 pandemic continued to impact on our workforce in terms of recruitment and retention which remained challenging during 2022 – 2023. Despite this there has been minimal disruption to the service provided.

Work has continued towards the three-year Safeguarding Plan which was developed to support the overarching Locala Better Lives Strategy 2021 – 2024 and incorporates KSAB priorities alongside our own.

In March 2023 we welcomed a new Director of Nursing, AHPs & Professional Practice, Victoria Vallance. Victoria is the Executive Lead for Safeguarding this year. The Safeguarding Team also saw the retirement of the long-standing Head of Safeguarding and appointed an external successor from Sheffield Teaching Hospitals who will join Locala in September 23.

In addition, there has been significant movement within the team following a further retirement, exit of a lead nurse and a sideways move of a named nurse to the ICB. This has allowed a succession plan to be realised and some skill mixing to increase the capability of the team going into the next year.

By March 2023 there were 132 safeguarding children supervisors across Locala services. 21 new supervisors were trained to provide safeguarding children supervision during 2022-23.

An audit of supervision records completed during 2022/23, provided a high level of assurance in relation to safeguarding children supervision practice.

32 individuals were discussed at the Hoarding Panel meetings in the 2022-23 period. 6 referrals to the hoarding panel were made by Locala colleagues, leading to further assessment of risk and additional support being offered by other agencies such as Age UK, Fire Service, Mental Health Team, Housing and Environmental Health.

It was highlighted in the hoarding panel meetings that Locala colleagues are pro-active in referring and supporting individuals when hoarding concerns arise and were commended on the level

of support that they offer prior to cases coming to the panel. A community physiotherapy colleague identified self-neglect concerns for a vulnerable man living in an unheated home, with no hot water and no food evident. He was non concordant in his treatment for his leg ulcer. He reported that his mental health was poor, and he drank alcohol daily. He reported to have no phone and no family or friends. The colleague completed a self-neglect pathway referral and liaised with housing regarding a condemned boiler. Given the vulnerability of this group, it is assuring to know that Locala colleagues are equipped to exercise professional curiosity and tenacity in order to safeguard individuals. The outcome in this case was positive and following intervention from Adult Social Care the patient is now reported to live in a clean warm home.

A clinical lead has been appointed substantively to support the Learning disability and autism agenda and is prioritising the development and roll out of the Oliver McGowan mandatory training offer in conjunction with the West Yorkshire Partnership.

Work has been progressed at pace in the End-of-Life space to implement the national ReSPECT (Recommended Summary Plan for Emergency Care and Treatment) process with the Locala launch planned for October 2023. Sponsored by the UK Resuscitation Council the process will allow supportive conversations between people and health professionals to agree and record their treatment plans. SystemOne has been reviewed to allow the conversation outputs to be aligned with the patient record.



Kirklees Council Homes and Neighbourhoods

A manager from Housing Management now attends the weekly Early Support Multi Agency Panel (ESMAP) meeting and several workshops have been delivered to our frontline housing officers this year including a voice over presentation now available to increase knowledge and understanding around TAFs (team around the family).

We are currently updating our Safeguarding Training Matrix of which Self-Neglect and Hoarding will become mandatory training for appropriate staff and teams.

The Home Visit model has been launched in Housing Management Teams which includes a comprehensive online tool to support Housing Management Officers in conversation with tenants, to help a more holistic approach to tenant contact covering a range of support needs.

Anti-social behaviour (ASB) case management is under review including ensuring vulnerability assessments are completed for victims and perpetrators of ASB throughout the management of ASB case work.

The damp, mould and condensation taskforce drew personal data about resident vulnerabilities into the approach to triaging problems. For existing jobs this information has enabled a better understanding of risk and supported improved responses to issues. It is planned that from October 2023 new processes will be implemented to ensure diagnosis and triage happen as soon as cases are reported and include an assessment of the vulnerabilities and personal circumstances of residents.

The Fire Safety Engagement Team have undertaken Person Centre Fire Assessments (PCFRA) for vulnerable tenants identified by either, Housing Management Officers or West Yorkshire Fire & Rescue Service.

A PCFRA is carried out with the tenant in their own home and comprises of a number of questions around their lifestyle, mobility etc. during the visit the team assesses if there are existing issues which would compromise the tenant's safety and the neighbours, from a fire safety perspective. As a result of these visits, we have become involved with several tenants who are hoarders.

We obtain a voluntary agreement with these tenants to assist them with clearing their property, provided they agree to items being removed and assist in the process too. Arrangements are made to attend the property for an hour a week to clear items/rubbish from the property with no cost to the tenant. This process has a positive impact on the tenant's mental health and is very much a restorative process. In addition, it ensures Homes and Neighbourhoods have reduced the fire risk within that property and to surrounding ones.

Once a property has been cleared, we have a further agreement which the tenant signs to agree to continue to let us visit, to ensure they aren't having any issues which could result in previous behaviours occurring and causing an increased fire safety risk. Throughout this process the tenant is at the centre of all we do.

West Yorkshire Fire and Rescue Service (WYFRS)

West Yorkshire Fire and Rescue Service (WYFRS) Kirklees District have seen considerable progress and positive results in relation to fire related injuries, road traffic collisions and malicious false alarms.

Good progress has been made against arson, primary fires, secondary fires, actual rescues, dwelling fires, and non-domestic building fires, and we met our three-year average targets in all these areas.

Innovative partnership working with West Yorkshire Police, Safer Kirklees and Kirklees Housing partners were pivotal in driving secondary arson figures below the three-year average during this period.

Although there are still challenges ahead, with the commitment and hard work of all partners, and correct reporting procedures embedded, we aim to reduce these types of secondary arson incidents. Various targeted initiatives were implemented in areas where we saw repeat secondary fire incidents which involved crews targeting safe and well visits to households in affected areas.

In line with our Safe and Well Prevention Strategy overall, crews delivered 1,310 Safe and Well home visits and the Prevention Team dealt with 390 high risk cases towards meeting our aim of keeping people in West Yorkshire safer.

WYFRS continue to work with the Kirklees Road Safety Partnership in aiming to make Kirklees roads safer and lead the Kirklees

Water Safety Group. We have been involved in a range of activities across the District over the last year. Crews have held several 'Engage and Educate', practical demonstrations and engagement events across the area. These initiatives have provided impactful safety training and safety messages to residents and local businesses of Kirklees.

All frontline fire service personnel has received Dementia Friendly refresher training via Kirklees Dementia Hub during this period in support of us delivering sensitive interventions to some of the most vulnerable residents in Kirklees.

The District Prevention Manager for Kirklees continues to be the Chair of the Kirklees Multi-agency Hoarding Panel. Alongside The KSAB Board Management colleagues, we have started to review and refresh the Multi-Agency Hoarding Framework Guidance for Practitioners in Kirklees which will be completed and rolled out in 2023. This will align it better with the Kirklees Self-neglect multi-agency policy and guidance.



Safeguarding and Deprivation of Liberty

Deprivation of Liberty (DoLS) 2022-23

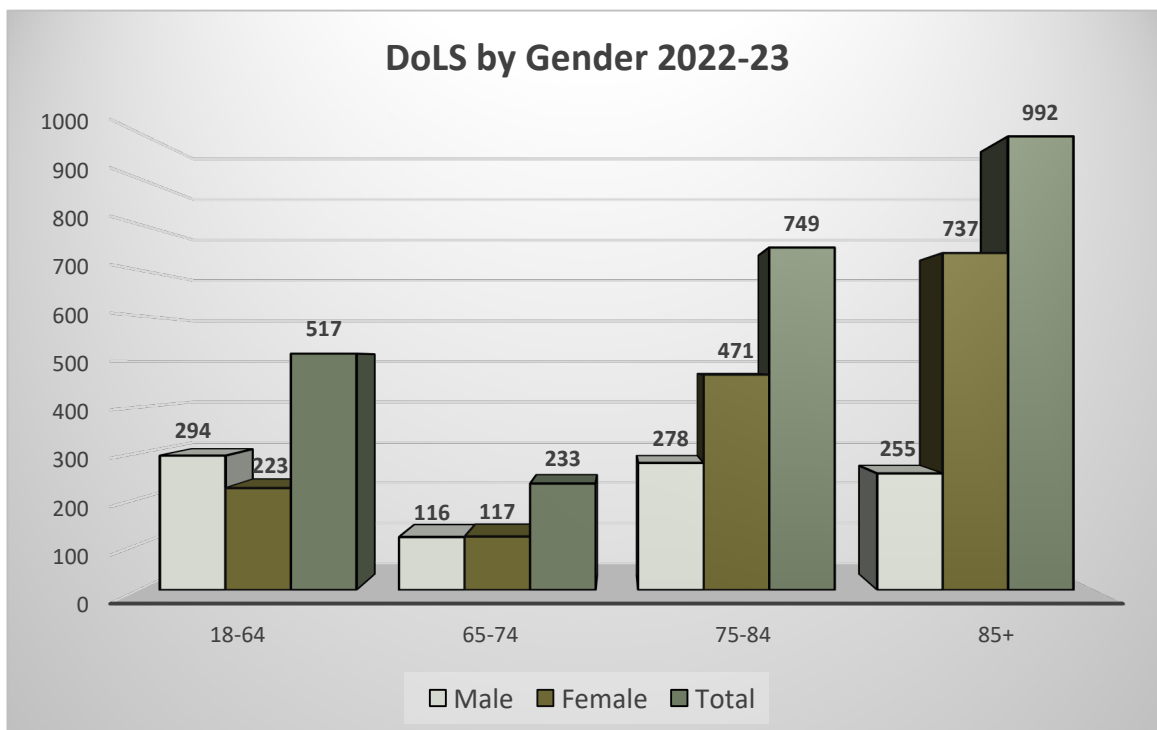
The Deprivation of Liberty Safeguards (DoLS) procedure is designed to protect your rights if you are, or may become, deprived of your liberty in a hospital or care home in England or Wales, and you lack mental capacity to consent to those arrangements. (AgeUK Deprivation of Liberty Safeguards factsheet, March 2021)

Number of DoLS applications by year

Year	Authorisation Granted	Not Granted	Total of 'Other'	Total
2019/20	1466	52	487	2005
2020/21	1717	31	389	2137
2021/22	1956	175	237	2368
2022/23	1927	525	39	2491

Requests for Deprivation of Liberty authorisations received by the Local Authority continue to increase year on year.

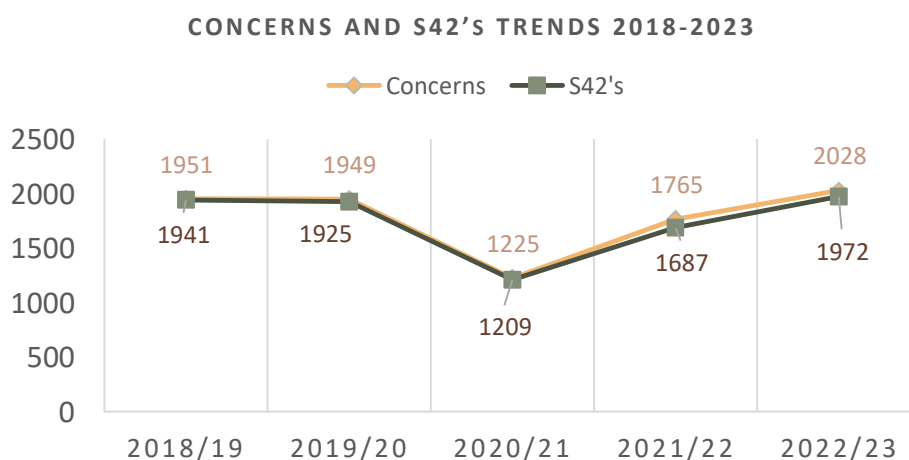
NB: 'Other' refers to requests that were either withdrawn due to change of circumstance or were requests awaiting sign off at the end of the reporting period.



Dols application by disability type 2022-23

	Male	Female	Total
Physical: Hearing Impairment	20	29	49
Physical: Visual Impairment	17	42	59
Physical: Dual Sensory Loss	11	5	16
Physical: Other	124	138	262
Mental Health Needs: Dementia	352	850	1202
Mental Health Needs: Other	112	141	253
Learning Disability	167	136	303
Other Disability	87	141	228
No Disability	53	66	119
	943	1548	2491

Safeguarding concerns 2022-23



A concern is a sign of suspected abuse or neglect that is reported to the council or identified by the council.

An enquiry is where a concern has met the care act criteria called section 42 enquiries:

- The adult has needs for care AND support (whether or not the authority is meeting any of those needs)
- The adult is experiencing, or is at risk of, abuse or neglect
- As a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it.

An enquiry is the action taken or instigated by the local authority in response to a concern that abuse or neglect may be taking place. An enquiry could range from a conversation with the adult, right through to a much more formal multi-agency plan or course of action. In the majority of cases, the enquiries have been dealt with through minimum intervention.

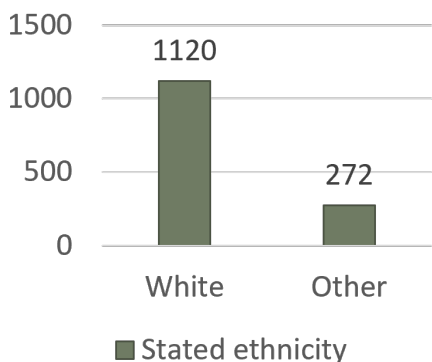
Information in relation to Section 42 enquiries 2022-23

2,028
Concerns raised during the year

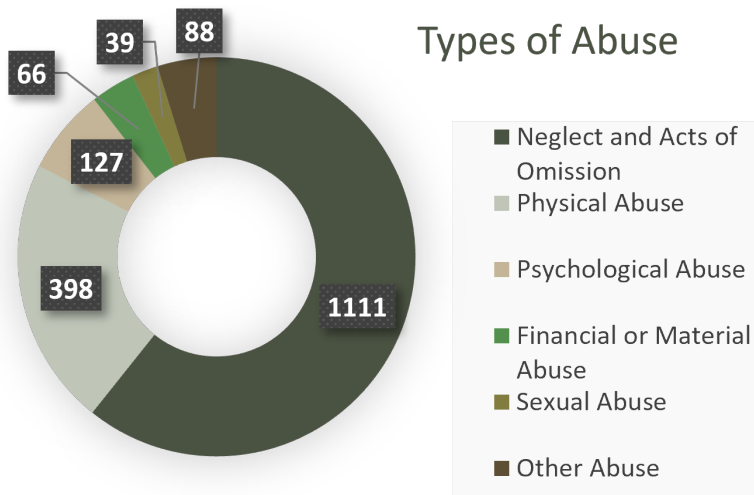


1,972
Resulted in Section 42 enquiries

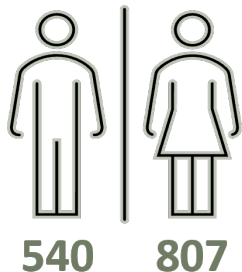
Stated ethnicity



Types of Abuse



Gender profile



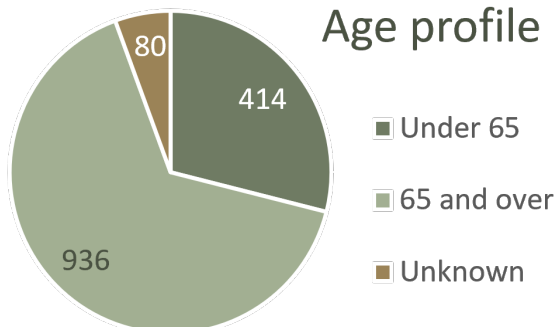
45 were categorised as Unknown/other

Location of where risk was identified

Care Home	1191
Own Home	338
Hospital (All)	72
Community Services	43
Other	34



Age profile



Risk Outcomes

Cases where, after action has been taken to support management of risk, the circumstances which made the person vulnerable have been addressed:

Risk removed 117

(fully addressed and the individual is no longer subject to that specific risk)

Risk reduced 1402

(circumstances which made the individual vulnerable have been mitigated)

Risk remains 16

(circumstances causing the risk are unchanged and the same degree of risk remains – there may be valid reasons one of these being individual choice)

Making Safeguarding Personal (MSP)

The Care Act says that adult safeguarding is about protecting individuals. But people are all different; so, when we are worried about the safety of a person, we should talk to them to find out their views and wishes.

We should then respond to their situation in a way that involves them the most we can, so that they have choice and control over what happens in their life, so they can achieve an improved quality of life, wellbeing and safety. Doing adult safeguarding this way is called Making Safeguarding Personal (MSP).

Making Safeguarding Personal means adult safeguarding:

- is person-led
- is outcome-focused
- engages the person and enhances involvement, choice and control
- improves quality of life, wellbeing and safety

Making Safeguarding Personal must not simply be seen in the context of formal safeguarding enquiries but in the whole spectrum of safeguarding activity, including prevention.

One of the Board partners, Mid Yorkshire Teaching Trust, carried out a full audit in 2022 on the effectiveness of Making Safeguarding Personal (MSP) in Practice. The audit highlighted areas of good practice and areas which required some improvement but overall, it was a positive audit, and the Board welcomed the feedback and encouraged the sharing of the learning and recommendations amongst the Partnership. The agency provided the Board with a lived experienced story at the Board meeting. It told of how staff within the agency setting had worked with someone to ensure their outcomes and wishes were adhered, which illustrated how MSP is promoted. The case demonstrated the importance of sharing safety planning in a proportionate way and always ensuring the voice of the person is heard, understood and made central.

Board members noted that the story was difficult to hear but saw how the person was treated very sensitively and clearly placed at the heart of the story and it was discussed how phraseology as outlined in this case study story is very important and the sense of kindness and empowerment crucial. Taking the time to notice that the person at the centre is ready to share is vital in mitigating the pressures on services in the future. It was recognised that staff training is vital and ongoing support across staff crucial. The first interaction with the person/patient/client is also vital in introducing oneself and spending time with them. Building rapport with them is equally important in establishing information at a low level which might encourage wider higher-level concerns sharing.

As a result of this lived experience shared story, the Board agreed that going forward, we would actively explore different ways to addressing how we may effectively gain the information that provides assurance that MSP principles are considered throughout. One of the ways agreed was to collect and collate working examples which can be pulled together as a suite of MSP case studies.

KSAB Challenge Event 2023 / Looking ahead to 2023-24

The Kirklees Safeguarding Adults Board (KSAB) Challenge Event takes place each year to undertake constructive challenge about performance over the previous year and to identify and agree some priority areas of focus for each agency and the Board over the next year.

The partner responses to the self-assessment questionnaires (providing a basis for challenge) this year were once again comprehensive and of a very high standard. They were honest, transparent and thorough. They all included achievements, challenges and suggestions for improvement. This enabled a good foundation for the panel to engage in a more in-depth conversation with partners which was therefore more insightful and productive.

The overriding response that came out through the challenge sessions was that all partners felt that as a partnership, we work effectively together. We are however witnessing more complex forms of abuse which demand new approaches from all partner agencies. As a partnership, it was acknowledged that we should continue to be collectively aware, open to internal and external challenge and willing to learn and adapt our provision accordingly.

'Transitions' arose as a particular issue between our services for some adults at risk. This was also identified in the 2022 Challenge event, and despite some innovative joint practice in 2022-23 in areas where services have created more "specific safeguarding posts" within their staff teams in this area, it remained prevalent in the 2023 Event. It was acknowledged that it feels like the gap has narrowed but still remains. It was felt generally that we could do more in this area of work. There was a clear understanding and belief that both technology and further joint working across service boundaries at a case/practitioner level could prevent people falling into those gaps.

At the Board Development Day in November 2022, we discussed the findings from the Challenge Event and reassessed the shared objectives. The three priorities which received most agreement were: Embedding Community/Public Engagement in Adult Safeguarding and deciding how this is best delivered; Supporting the Workforce across statutory, private and third sector organisations; Continuing to Build Partnership Working particularly in communications and relationships to manage the consequences of the economic climate.

In the main, the Strategic priorities of 2022/23 were agreed as the priority areas to continue to work towards, with an invigorated focus on:

- re-establishing the Interboard meetings (5 boards in Kirklees who work to promote safe and healthy communities: the Health & Wellbeing Board, the Safeguarding Children Partnership, the Safeguarding Adults Board, the Communities Board and the Children and Young Peoples Partnership Board)
- Re-establishing the Engagement Steering Group to look at how information is directed, how we actively engage and demonstrate we are actively listening and how we influence the local safeguarding agenda.

Kirklees Safeguarding Adults Board members 2022-23

Rob McCulloch-Graham, Independent Chair
Kirklees Safeguarding Adults Board

Penny Woodhead, Director of Nursing and Quality and KSAB Vice Chair
NHS West Yorkshire Integrated Care Board,
Kirklees Health and Care Partnership

James Griffiths, Chief Superintendent,
District Commander Kirklees District,
West Yorkshire Police

Richard Parry, Strategic Director for Adults and Health
Kirklees Council

Paul Howard, (Acting) Head of Service
Kirklees Council Housing Services

Andrea Dauris, Associate Director of Nursing, Corporate Nursing
Calderdale and Huddersfield NHS Foundation Trust

Marie Gibb, Head of Safeguarding
The Mid Yorkshire Hospitals NHS Trust

Emma Cox, Assistant Director of Nursing Quality and Professions, (South West Yorkshire Partnership NHS Trust)

Amanda Evans, Service Director for Adult Social Care Operations
Kirklees Council

Emily Parry-Harries, Consultant in Public Health
Head of Public Health Kirklees

Penny Renwick, Lay Member
Member of the public

Clare Costello, Operations Manager,
HealthWatch Kirklees

Tanya Simmons, District Prevention Manager – Kirklees
West Yorkshire Fire & Rescue Service

Maureen Green, Chief Nurse, Director of Clinical Quality and Professional Practice Locala (left mid-term and Locala colleagues deputised at meetings)

Cllr Musarrat Khan, Chair of Health and Wellbeing Board
Elected Member

Jacqui Stansfield, Service Manager
Safeguarding Adults & Partnerships
Kirklees Council/ Kirklees Safeguarding Adults

Razia Riaz, Senior Legal Officer
Kirklees Council Legal Services

Jill Greenfield, Service Director
Kirklees Communities and Access Services

Key contact information

Kirklees Council Adult Social Care – Reporting a Concern

Community Health and Social Care Hub

First point of contact for reporting safeguarding adults concerns and for advice and support:

Tel: 0300 304 5555

[For further information on how to report a safeguarding concern](#)

Kirklees Safeguarding Adults Board

(not for reporting safeguarding concerns)

Kirklees Safeguarding Adults Board

Ground floor, Civic Centre 1, High Street, Huddersfield, HD1 2NF

Tel: 01484 221717

Email: ksab@kirklees.gov.uk

Please **do not** report safeguarding concerns to this email address or telephone number

[Kirklees Safeguarding Adults Board website](#)

Police

Emergencies:

Always dial 999 in an emergency where there is a danger to life, or a crime is in progress.

This number is available 24 hours a day, 7 days a week.

From a mobile phone, please dial 999 or 112.

Non-Emergencies:

Telephone 101 (24 hours a day, 7 days a week) for non-emergencies where:

- police attendance is required
- to report a crime
- to report other incidents

West Yorkshire Police Safeguarding Unit

The team of specialist police officers have expertise in supporting the vulnerable and in partnership working.

Tel: 01924 335073

kd.adultsafeguarding@westyorkshire.police.uk

This is an e-mail address which is not constantly monitored.

Any issues requiring Police action should be reported on 101 and in an emergency ring 999.

